



1<sup>st</sup> October 2019

Dear Valued Customer,

**RE: Site Testing Policy**

In accordance to the British Standard 8539 (BS8539) adopted in Singapore, we provide proof test (workmanship verification) to fixings at up to 2.5% (or minimum of 3) numbers of Hilti anchors out of the total number installed on the job site. This is subject to a charge of **SGD150** per testing slot.

The list of anchors that are included in our support of proof test are listed in the table attached to this letter for your reference.

The operational hours for site testing are from Monday to Friday, 9:00 a.m. to 6:00 p.m. Kindly secure the desired testing date at least two (2) working days in advance via our online booking platform (<http://hilti.com.sg/pot>).

All testing slots are subject to availability.

Kindly ensure the following conditions are met prior to test

1. Please ensure that safe access to and from the testing location is provided. (i.e. working platform, scaffolding, boom lift, cherry picker, etc.)
2. Please ensure that all relevant parties/authorities are present and observe punctuality at the booked time of testing.
3. Please ensure that anchors/rebars to be tested are accessible and free from obstructions.
4. We seek your kind understanding in ensuring these conditions are met to in order to fulfill your requested number of points to test and to facilitate a smooth, efficient and productive site testing.
5. Any delays resulting from non-conformance of the conditions above may result in an incomplete testing and for which if you require the testing to be completed, subsequent re-book on a first come first serve basis entails. Do note that a re-booking fee of SGD150 (subjected to GST) applies for this instance for re-mobilization for testing in the same location/same number of points.
6. An activation fee of SGD150 (subjected to GST) will be levied should there be any cancellation after the Testing Personnel has arrived at the site location.

If you require additional proof testing support beyond the above stated and after working hours, Hilti is able to offer the service as per the attached cost structure.

For further information and details, please contact our Customer Service Hotline at 6777 7887 or your Hilti Account Manager.

Yours sincerely,  
Hilti Far East Pte. Ltd.

TAN KOK HWEE  
Head of Engineering

## The Cost Structure for Testing Request:

### Office hour Dedicated Support

(Monday to Friday from 9:00 a.m. to 6:00 p.m. and excluding Public Holiday, subject to availability)

Request	Charges
Half Day (3 hours)	SGD 300
Full Day (7 hours)	SGD 600

### After office hour Dedicated Support

(Monday to Friday from 6:00 p.m. till next business day, Saturday, Sunday & Public Holiday, subject to availability)

Request	Charges
First 2 hours	SGD 300
Subsequent ½ hour	SGD 75

### Activation Fee in the event of Cancellation

Request	Charges
Activation Fee (In event of cancellation)	SGD 150

#### Note:

- The prices quoted exclude 7% GST.
- It comprises of one manpower per slot and requires two (2) working days in advance for Half a day request, and five (5) working days in advance for Full Day and After Office Hour support, to secure a test date.



## The List of Testable Anchors:

Anchor Types	Site Mock Up Test Only	No Test Provided
HVZ	HSV	HSL-3B
HVU/HVU2	HKV	All other non-listed anchors
HDA (All Types)	HSL-3/-SH/-SK	
HSLG-R	HSB	
HSL-3-G		
HSC (All Types)		
HST (All Types)		
HST3 (All Types)		
HSA (All Types)		
HKD (All Types)		
HLC (All Types)		
HAC		
RE500 V3		
RE100		
HY200		
HY70/HY270		
HUS3 (All Types)		

Date: 1<sup>st</sup> March 2019

Note: This list is exhaustive and complete as of 1<sup>st</sup> March 2019 however it may be subject to changes periodically and will be updated accordingly.