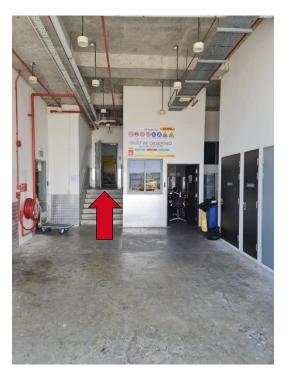


HOW DO I COLLECT MY ORDER?

Guide to self-collecting your HOL Orders in DHL

1. Please wear your safety shoes and vest before entering.



Entrance of Level 3. Proceed ahead to the security front desk

2. <u>Register and exchange DHL pass</u> at Level 3 security front desk.



Security front desk

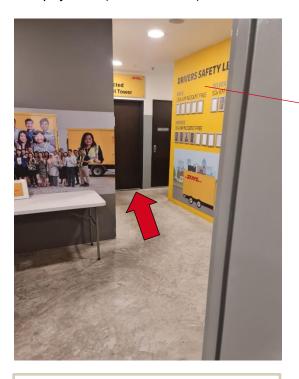


3. After registration, <u>drive to Bay 22 at Level 3</u>, a DHL staff will be there to assist upon Security notification. The shutter door will be open upon notification



Bay 22 at Level 3

4. <u>Only applicable for Cash Payment:</u> Retrieve receipt from warehouse and make payment (exact amount) at Level 3M.



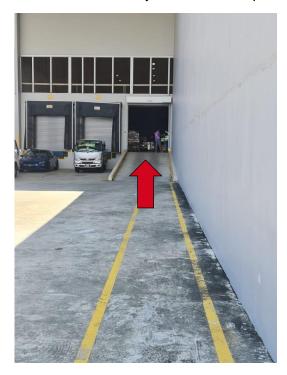
Entrance of Level 3M. Proceed ahead to make cash payment



Please make your cash payment here



5. Customer/AMs to show the **exchange DHL pass** and **provide Shipment No.** for collection. Kindly wait at the ramp for DHL personnel to bring out your collection.



Bay 22 at Level 3